

## A message from Maddy...



I'm proud to report that we've now administered a massive 172,000 Covid vaccinations at the York Vaccination Centre and we're well on track to reach 200,000 by end of April. This includes 31,000 second doses, which is fantastic. We hope to receive more vaccine soon so that we can continue with more first dose appointments, but it's really important that people keep their second appointments to get the best protection.

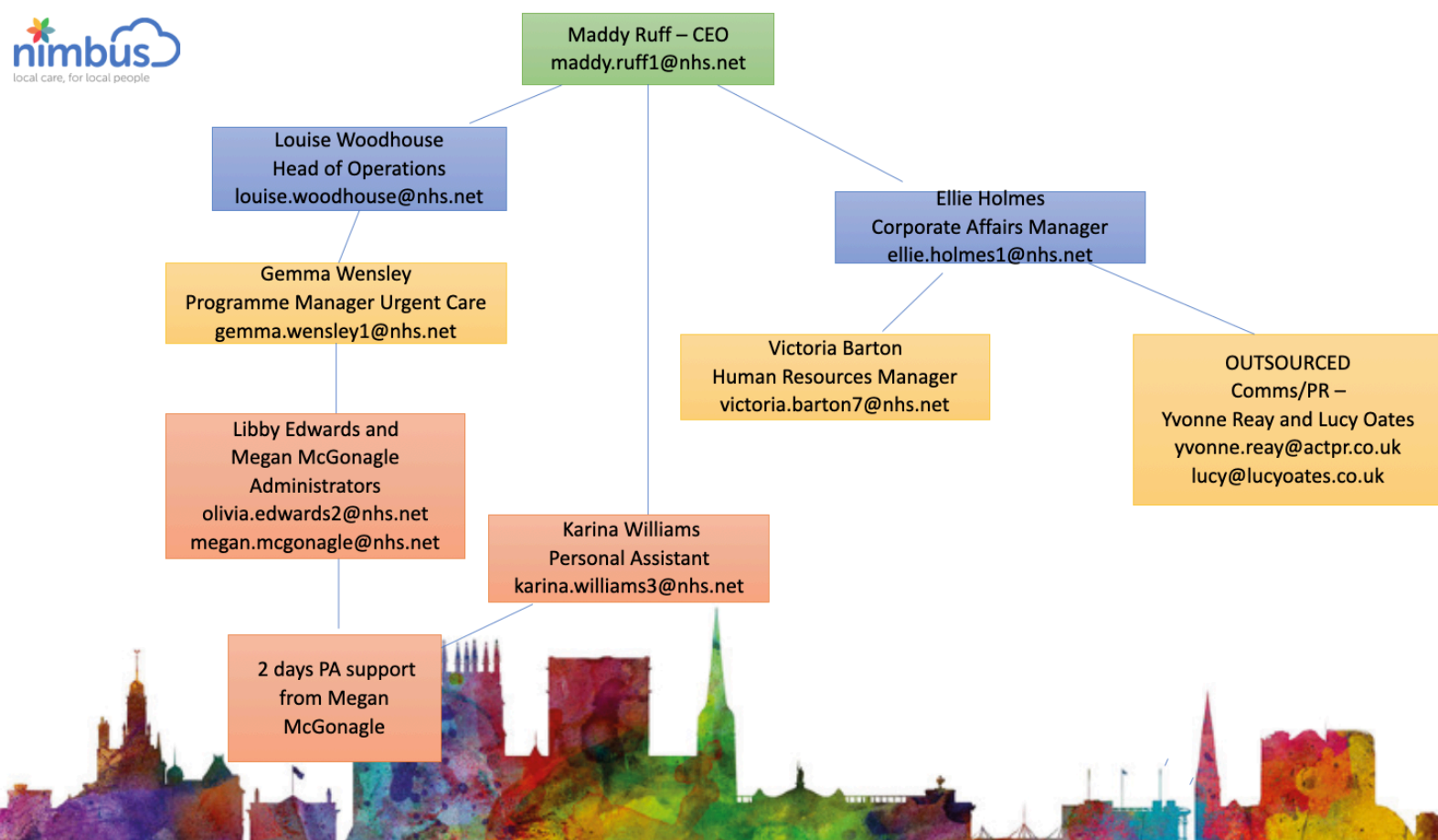
### Help spread the word

We're receiving a high volume of telephone calls from people about second dose appointments. I'd be most grateful if you can all help us to spread the word that anyone who made their appointment for their second dose using the NHS booking system or by telephoning 119, should telephone 119 - rather than calling us - to confirm their appointment if they're unsure of the date/time or have any cancellation queries. Anyone who received a text message to arrange their first appointment will get a further text message to arrange their second. It's not unusual to not receive this text until 11 weeks after your first dose.

### Regional Director visit

Earlier this week, we were delighted to welcome Richard Barker, North East and Yorkshire Regional Director of NHS England, to the York Vaccination Centre to see for himself the wonderful work you're all doing. Richard took the time to meet with our Board members and staff, and I know that he was very impressed by what he saw at the site.





## New appointments

I'm delighted to welcome our newly appointed Site Duty Manager, Layla Hendow, and Head of Operations, Louise Woodhouse, to the team. A series of new appointments have been made in recent weeks, some of which are temporary. However, others, including Louise's post, are permanent roles. Victoria Barton will join us in May as Human Resources Manager.

A chart showing the new structure of the organisation is pictured (above) to help you familiarise yourself with the team and understand where our recent appointments fit in.

## Working with schools

We've approached nine schools and sixth form colleges across York to offer students interested in a career in health care the opportunity to gain valuable work experience with us at the York Vaccination Centre. So far 27 students have signed up and are now going through the appropriate checks and induction process before they start working with us at weekends and during school holidays.

For further news  
updates, visit:  
[www.nimbuscare.co.uk](http://www.nimbuscare.co.uk)



## #OurCovidCommunity

We continue to be overwhelmed by the support and kindness of the local community. We recently received a supply of lovely hand gels from Helen Rawling (pictured left) of [Beckside Beauty](#). Helen's customers bought the gels from her at a reduced price to donate and she also used the commission she would have made on sales to buy more for us. Meanwhile, the team at Tesco at Askham Bar have supplied us with sun lotion and refreshments (pictured below left) to keep our hard-working volunteers safe now that the sun has made an appearance.

## Vaccine availability

As we progress with giving second dose vaccinations, we continue to face challenges around receiving vaccines for first doses. This is due to the availability of the vaccines nationally, which we have no control over. We know that this may continue for some weeks, so we all need to manage the expectations of patients who are aged under 50 years and help them understand that appointments may not be available as soon as they would like.

## It's the little things...#2

We know that our volunteers regularly go the extra mile to help patients, but it was wonderful to see volunteer Martin Ibbotson coming to the aid of a patient who discovered that he had a puncture just as he arrived at the York Vaccination Centre at Askham Bar for his vaccination appointment. After helping the patient pull over to a safe stopping place, Martin ended up changing the tyre for him to save him the hassle and ensure that he didn't miss his appointment.



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