

## A message from Maddy...



I'm so incredibly proud of the Nimbuscare team and all that we've achieved at the York Vaccination Centre. Not only are we running two separate services (one local and one national), using three different vaccines and giving both first doses and second doses, but we're also adapting to the needs of our population, dealing with a high volume of enquiries from the public and doing our best to manage the vaccine supply challenges that are affecting the whole country.

We've now given more than 200,000 Covid vaccinations, which is truly phenomenal. Across the Humber, Coast and Vale region as a whole, more than 1 million doses have been delivered to a population of 1.7 million people. We're currently busier than ever as we continue with both first and second doses. Later this month, we're expecting an increase in vaccine supply so, hopefully, activity will increase even further and we will remain on target to vaccinate all eligible adults by the end of July.

Because we've been receiving such a high volume of enquiries regarding second doses, earlier this week we sent invitations - slightly ahead of schedule - to around 2000 people who will be due to get their second doses next week. The idea was to try to stay one step ahead and also to reassure those people who had their first dose almost 11 weeks ago that they have not been forgotten.

As always, I'm very grateful to you all for your hard work and it was great to see everyone at our team meeting earlier this week (pictured left).



## Lessons learned along the way

As many of you will know, our admin team have been juggling three different booking systems. Also, you might assume that booking, ordering and clinical records would be on the same IT system, but that is not the case. Though we've achieved so much, we're also learning valuable lessons for the future and the need to have everything on the same IT system is, perhaps, one of the most important.

## New artwork to be unveiled

Local artist Sue Clayton will be unveiling this specially commissioned painting (left) of the York Vaccination Centre next week when she visits the site.

Sue has also generously loaned us her latest exhibition, entitled 21, which was previously on display at Pocklington Arts Centre. The collection features our Lead Nurse Theresa Ollerenshaw's son Andrew, who has Down's Syndrome, and was originally put together to mark World



Down Syndrome Day back in March.

Nimbuscare Director Michelle Phillips said: "It's a huge privilege to have this very special art here at the Vaccination Centre and we can't wait for it to be unveiled. Thanks to everyone who has helped make it happen."

## Autumn Boosters

Last week it was announced that the Government has secured 60 million additional doses of the Pfizer vaccine to support the UK's booster programme this autumn. We are following these developments very closely to try to ensure that we can deliver the booster programme and continue to protect our population in the hope that, by then, we can all continue to live our lives without restrictions.



7 May 2021

## Deaf Awareness Week

To mark Deaf Awareness week, which runs from 3 to 9 May, we're actively looking for ways to enhance the level of support we provide at the York Vaccination Centre for patients who are deaf or hard of hearing.

Attending a vaccination appointment can be an overwhelming experience for a patient who suffers with hearing loss. Wearing face masks can make it more difficult for people who rely on lipreading in order to understand what's being communicated.

Here are links to some useful videos of basic British Sign Language, which may be helpful for use in an appointment when you're wearing a face covering: [www.youtube.com/watch?v=EcGJW26oMAU](https://www.youtube.com/watch?v=EcGJW26oMAU) and [www.youtube.com/watch?v=WNZX3oKdtqk](https://www.youtube.com/watch?v=WNZX3oKdtqk).

Providing an open and calm environment can help to ease any anxiety a patient may be experiencing about a possible breakdown in communication. Having a pen and paper to hand can be useful, but also try to be expressive using your eyes and hands when wearing a face covering.

To speak to an interpreter directly via video link, deaf British sign language patients can call 119 via the InterpreterNow app. To use the app, download it and then register for an InterpreterNow account [here](#).

Jess Hedley, one of the site's duty managers, continues to learn British Sign Language and has kindly offered to be on hand to provide support where needed.

## Make time to look after your mental health

I'd like to remind you all of the comprehensive health and wellbeing offer for all NHS staff, which can be accessed [here](#). Covid-19 has affected us all, please access support if and when you need it and encourage your teams and colleagues to do the same.

NHS colleagues can also access the staff health and wellbeing programme to find support that works for them, which includes everything from information about [helplines](#) to ideas on how to improve your [physical health and wellbeing](#).



For further news  
updates, visit:  
[www.nimbuscare.co.uk](http://www.nimbuscare.co.uk)

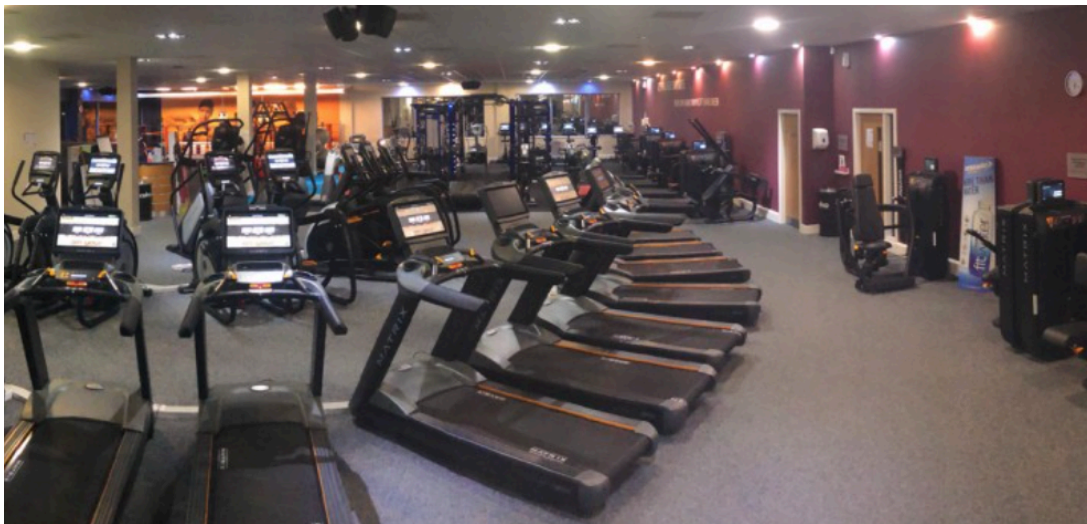
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## #OurCovidCommunity

In another great example of the support and kindness shown by the local community here in York, all Vaccination Centre staff and volunteers are being offered a complimentary seven-day pass for the Roko Health Club at Clifton Moor.

The team from Roko Health Club made this generous offer as their way of saying thank you for your hard work in recent months. The free pass entitles you to seven consecutive days of full access to the club's facilities, which include a state-of-the-art gym (pictured below), up to 50 group exercise classes each week, swimming pools, spa facilities and a member's café club lounge. Please note that due to the current Government restrictions, indoor classes, spa facilities and the café club lounge will be only be available after 17 May.

To claim your pass, please email [tjeffery@york.roko.co.uk](mailto:tjeffery@york.roko.co.uk), who can arrange a convenient time for you to call in and set it up. Even if you wish to use your pass after 17 May, when the restrictions ease, please email the team as soon as possible and they will get back in touch with you after that date. You can also send them any questions you may have.



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