

# A message from Maddy...



Last week we celebrated the first birthday of the York Vaccination Centre at Askham Bar, which coincided with us hitting the huge milestone of giving our 400,000th Covid-19 vaccination - what a phenomenal achievement! Our photograph (below left) shows some of our team members, together with York's Town Crier Ben Fry, marking the occasion by trying out our new selfie frame, which anyone visiting the Vaccination Centre for a jab can use. From this week, anyone who is eligible for a Covid-19 booster can turn up at the York Vaccination Centre for a jab without booking an appointment in advance. Vaccinations take place between 8.30am and 8pm, with last arrivals at 7.30pm for walk-in visitors.

# Our Askham Bar site continues to evolve into a health village



It's pleasing to see the York Vaccination Centre gradually evolving into a health village for the people of York and shows that Nimbuscare is about so much more than vaccinations. During the last couple of weeks, we've welcomed our youngest ever patients to the site as the first babies and young children were booked into our special clinics. Working with York and Scarborough Teaching Hospitals NHS Foundation Trust, we've launched an innovative pilot scheme for babies and young children with breathing difficulties. Those referred to the clinic by their GP are seen by a children's nurse, working alongside a GP, in a family friendly setting that's open from 4pm to 10pm from Monday to Friday. The clinic has been set up to help keep babies and young children out of hospital.



# Recognising 'outstanding contribution' during pandemic

We recently presented individuals and organisations across York with awards for their Outstanding Contribution during the Covid-19 pandemic. The recipients were chosen by various members of the Nimbuscare team in recognition of their dedication, compassion and selflessness.

Corporate Affairs Manager Ellie Holmes explained: "I accompanied some of our directors as they handed out the awards, so I had the great privilege of meeting many individuals and organisations from the local community who have made an incredible contribution to support patients and the work of our teams during the Covid-19 pandemic. Although all of our winners pointed out that they were very much part of a team, we wanted to give them each an extra special thank you."

Pictured left (from top to bottom, with the exception of Sam Wilson and Paul Mackay), our chosen award winners are:

Colin Williams, a volunteer at the York Vaccination Centre at Askham Bar, who, earlier in the year, clocked up more volunteering hours than anyone else. He swapped his normal day job as private chef to the Archbishop of York to volunteer his services and, come rain, shine or snow, Colin pointed thousands of patients in the right direction and kept other volunteers entertained with his stories.

**Steve O'Neill** revolutionised the way tea and coffee was delivered to staff and volunteers at the York Vaccination Centre and has the gratitude of the entire workforce. Where once cups of tea were carried on a tray, Steve brought in his own thermos flasks and jugs and even commandeered a trolley from Lidl to carry all the supplies. He selflessly gave up his own time, equipment and expertise to simplify the way things were done.

Citywide Health - Richard Harrison and the team at Citywide Health have been a valuable asset to the Nimbuscare team since the York Vaccination Centre first opened a year ago to offer a drive-through flu vaccination service. They continue to be part of the triumvirate team that Nimbuscare has to have in place to operate the York Vaccination Centre (which is made up of a GP, a nurse and a pharmacist), supporting vaccinators and caring for patients.

**Eboracum and Community TM** have worked with Nimbuscare since it first began setting up the York Vaccination Centre.



Ellie Holmes recalls: "I remember standing with the managers of both companies - Carl Nickson and Rich Houghton - in an empty car park at Askham Bar, knowing that we had just three weeks to turn it into a mass vaccination site! The relationship between Nimbuscare and both businesses has always been positive. Eboracum continue to provide us with administrative and security support, and Community TM still support us with marshaling and car park responsibilities. Their advice, support and professionalism is hugely appreciated." Dr Dane Vishnubala is cool, calm and collected. He shows exceptional leadership abilities and is extremely supportive of colleagues, offering reassurance and displaying compassion. He is definitely worthy of the 'Nimbuscare cape' as he juggles his work with us along with his many other work commitments.

**Dr Mark Stenton** has supported the York Vaccination Centre since it opened, alongside working at his GP practice, My Health, and other work commitments. His work as lead GP has been very much appreciated.

Helen Buck is driven and coordinated in her role as Lead Nurse. With a methodical and structured approach to leading shifts, she delivers a smooth and efficient service. Helen has worked at the York Vaccination Centre since it launched, alongside her GP practice-based work at My Health.

**Theresa Ollerenshaw** is known for her caring and supportive nature. She frequently takes on Lead Nurse responsibilities and is incredibly efficient in her ability to lead and extremely approachable for patients and colleagues alike.

**Sam Wilson** is a highly motivated member of our St John Ambulance volunteer team. He always makes himself available to help wherever possible and is quick to turn his hand to any challenge - always with a smile on his face and a pleasant demeanour. Sam is diligent and reliable, working over and above any expectations set for him. He's a shining star in the volunteer workforce and, at such a young age, is wise beyond his years.

**Dr John Lockett** is known as an adrenaline junkie. He brings life and humour to the York Vaccination Centre. An incredible GP and lead GP, he motivates staff with his upbeat, positive outlook.

**Frances Baker** has such a calming and caring nature, her presence makes staff feel at ease. Frances is incredible with both staff and patients, and a credit to the site and team. Quite simply, she's a wonderful Lead Clinician.



Tesco (Askham Bar, York) and First Bus (York) are both invaluable community partners that consistently offer their support to the York Vaccination Centre. Tesco has kept the volunteers and staff content with treats and refreshments, as well as supporting projects like the creation of the Remembrance Garden. First Bus has been very accommodating, assisting with patient access and working with our traffic management team.

Christine Marmion is the Deputy Chief Executive at York Centre for Voluntary Services (CVS). She led the social prescribing element of the response to the pandemic, setting up a GP hotline, making welfare calls and working in partnership with Nimbuscare to run the SPA Monitoring Hub, a telephone support service for patients at home who had been diagnosed with, or had symptoms of, Covid-19.

Paul Mackay is an Advanced Nurser Practitioner at Priory Medical Group. He responded with great empathy and used his experience to meet the healthcare needs of asylum seekers on a scale that had never been done before, taking the time to ensure that each patient was treated as a person. Nimbuscare, together with the asylum seekers who Paul helped, say thank you; you made a difference and we are so proud of you.

York Mix – Nimbuscare's Chairman, Professor Mike Holmes, has a slot every Wednesday on York Mix Radio. The station has been so supportive of the work carried out at the York Vaccination Centre by our staff and volunteers. They gave us access to their great platform, helping us reach as many local people as possible.

## Another fundraising success

Following the success of our Coffee Morning in aid of MacMillan Cancer Support at the York Vaccination Centre, last week we held another at our head office at Clifton Moor. Together, the two events raised £370 for the good cause. Thank you to everyone who supported them.

#### Let's hear it for our volunteers!

I'd also like to congratulate our wonderful volunteers at the York Vaccination Centre (some of whom are pictured below left), who were recently named the recipients of the People's Choice Award at the York Mix Hero Awards 2021. Members of the public voted for the finalist they felt deserved to be recognised for all they've done during the pandemic. What a fitting tribute for the many hours you each gave to support the vaccination effort.





# Saturday cervical screening clinics prove popular

There has been huge demand for appointments at the cervical screening clinics that we run in York every Saturday to make sure that people are up to date with their regular smear tests. The Saturday clinics are for patients who are registered at any one of our 11 member practices. If you'd like to book an appointment, please telephone 01904 557140. However, please be aware that this telephone number is for booking appointments at the Saturday cervical screening clinic only. Our October clinics are almost fully booked, but we're arranging clinics for November.

## Help stop the spread of flu

Infection Prevention Week begins on Sunday and, with flu season upon us, there's no better time to remind everyone about the simple steps that we can all take to limit the spread of infections.

Director of Quality and Patient Experience Michelle Phillips, who is also our Infection Prevention and Control Lead, said: "To help prevent the spread of flu, we're reminding eligible patients to have their flu jab. Everyone should remember to catch coughs and sneezes in tissues - remember the **catch it, bin it, kill it message**; wash their hands; stay at home if they feel unwell; and to regularly clean all high contact touch points and flat surfaces."

### Flu vaccinations update

In recent weeks, we've administered 4,000 flu jabs at the York Vaccination Centre. We'll soon begin to deliver both flu and Covid-19 boosters to housebound patients and people living in sheltered housing on behalf of Priory Medical Group, to help ease the pressure on their staff.

As always, thank you all for your hard work.

Look out for our next newsletter in two weeks time and, in the meantime,
please follow us on social media for more news updates:









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