

A message from Maddy...



As you all know, I'm incredibly proud of Team Nimbuscare and acutely aware of how hard each and every one of our employees and volunteers works. That's why it's fantastic to receive great feedback about the team from others, from our patients and member GP practices to partners, stakeholders and community leaders. I wanted to share a few recent examples with you all:

"Huge thanks to Nurse Ruth, who jabbed my three boys this morning. She was so good with my middle child, who was very scared and upset. She took us to a private room for his injection and comforted him when it was over. Thank you for doing such a great job."

"We had spring boosters at the Askham Bar site today. It was very busy but, despite that, staff noticed and took special care of two very frail, elderly people who arrived while we were waiting. Really lovely to see and a wonderful service for us too. Thank you."

"Excellent set up when we visited this week. Very welcoming and patient with my nervous seven-year-old. He is now feeling absolutely fine about going back for his second jab in 12 weeks."

"My daughter got vaccinated today at Nimbuscare in York and the team were brill. Isla was pretty nervous, but the team reassured her every step of the way. Thanks."



Nimbuscare in the news

It was wonderful to see Nimbuscare featured in the latest edition of the West and North Yorkshire Chamber of Commerce magazine. If you'd like to take a look, click [here](#) and flick to page 24.

Meanwhile, our Chair, Professor Mike Holmes (pictured left), has been making headlines of his own. Not only is he having an article published in the May edition of the [British Journal of General Practice](#), he also takes up his new role as Chair of the RCGP's (Royal College of GPs) Trustee Board this week. Well done Mike!

Translation service secured

Our Corporate Affairs Manager, Ellie Holmes, has recently completed a piece of work aimed at identifying how best to provide a translation service for Nimbuscare. I'm pleased to report that we'll be working with an organisation called Language is Everything for all our translation needs, and Ellie is more than happy to share information about the work she's been doing with our member GP practices. Feel free to [email](#) Ellie for details.



Work experience opportunities

We're in the process of contacting local schools, colleges and universities to share information about the support that we can offer to students with an interest in careers in healthcare who would like the opportunity to gain work experience with Nimbuscare.

Ellie Holmes (pictured left), our Corporate Affairs Manager, explained: "Members of our team will be attending Huntington School next month to talk to students of all ages about opportunities in healthcare. We're looking forward to seeing more learners making use of the services that we can offer; it will play an important part in their education to see how primary care at scale operates and dovetails with the system. The more young people engage with primary care during their education, the better. It's something that hasn't happened so much in the past."

Ellie added: "We've recently updated our Standard Operating Procedure and workbook, and we're now reaching out to schools to see how we can support them, and we'll be offering work experience placements to students during the summer."



Refer to the Health Trainers

I'd like to remind you all to make full use of City of York Council's Health Trainers, who provide a fantastic, free service. They're able to offer confidential one-to-one support and guidance, face-to-face or remotely, on the following health issues:

- healthy eating advice and weight management
- finding new ways to be more active
- quitting smoking
- reducing your alcohol intake
- helping patients to find groups and activities to get back out in the community.

The Health Trainers work with other health sector professionals across the city, including Nimbuscare, York District Hospital, GP practices and social prescribers. On the City of York Council website, you'll find more information, including this handy [downloadable help sheet](#), which has been created to help referrers reach the right people. GP practices and other referrers are also welcome to contact the team to find out more. Visit the [website](#) for details.

Urgent care support

Over the busy Easter holiday period, we were proud to be able to provide urgent care support to York District Hospital. Between 14 and 19 April, we provided 64 hours of clinical cover to support the wider healthcare system, including GP practices and the hospital's Accident and Emergency department. This is just one of the many different services that we provide to our partner organisations across the city.

Improving access to services

As part of our efforts to [improve access](#) to services for patients of our [11 member GP practices](#) who struggle to attend appointments during the week, we're holding cervical screening clinics, blood clinics and diabetes review clinics in the evenings and at weekends. Full details of the dates, times and venues can be found on our [website](#).



Focus on: Our people

I'd like to welcome **Hayley Emmett**, our new Rota Coordinator, to the team. We'll let Hayley introduce herself properly in the next edition of this newsletter.

I'd also like to pass on our congratulations to our Human Resources Manager, **Victoria Barton**, who gave birth to twins recently. Jacob and Calie-Mae arrived a little earlier than planned but, as you can see from the lovely photograph (left), both Mum and babies are all doing well. Well done Victoria; we send our best wishes to you and your family.

David Lightfoot, our new Human Resources Assistant is now the first point of contact for all Human Resources matters, although he will be supported by Carol O'Flaherty from NHS North of England Commissioning Support, who will be joining us again during Victoria's maternity leave. You can email David at David.lightfoot@nhs.net.



Thank you!

Thank you to everyone who has helped us raise more than £2,100 in the collection boxes at our Askham Bar site for St Leonard's Hospice in York.

We also send our thanks to the team at Tesco at Askham Bar in York, who recently treated our staff and volunteers to ice creams and a hamper of biscuits, as well as generously providing a craft hamper for patients visiting the Babies and Children's Clinic at our Askham Bar site. Our photograph (left) shows some of the items that were donated.

Over to you...

As well as sharing our own news updates in this fortnightly newsletter, we also welcome updates from our member GP Practices. If you'd like to submit a news item for publication in a future edition, please email your submissions to lucy@lucyoates.co.uk.

Look out for our next newsletter update in two weeks' time.

In the meantime, please follow us on our social media channels by clicking on the links below.

Thank you all for your hard work and support.



[Click here](#)



[Click here](#)



[Click here](#)



[Click here](#)