

# **Nimbus News**



March has been an incredibly busy month for the Team at Nimbuscare, we have been working harder than ever preparing for two new contracts commencing next month as well as visiting Member Practice Patient Participation Groups and continuing with *business as usual* across the organisation.

Ramadan began on March 10<sup>th</sup>, we have worked collaboratively with the ICB (Integrated Care Board) (York Place), the British Islamic Medical Association, York Mosque, and the York Muslim Association Please visit this webpage which encompasses valuable information on staying healthy during this time. Please also refer to this guide while taking care of patients who are celebrating Ramadan, and as a reminder of healthy choices if you are fasting during this month.

Wishing everyone enjoyable downtime over the Easter bank holiday weekend and to those who continue to work, thank you.

## **Operational and Project Updates**

#### Community Diagnostic Centre

The Community Diagnostic Centre will be operational from Askham Bar's Community Care Centre from April 2024. This spoke will include 13 services with the objective, amongst others, to relieve hospital waiting lists.

The first services to move to Askham Bar will be Phlebotomy, Spirometry and FeNo.



#### **Urgent Care**

We continue to prepare for the implementation of Urgent Care services starting this April. This includes the addition of new members of staff and some changes in our operations. We will be in constant communication with our workforce and our Member Practices to ensure a punctual and effective operativity of the service.

#### Frailty Hub and UCR service opening hours

We would like to inform you that currently, the Frailty Hub is operational Monday-Friday until 8pm.

Additionally, the medical UCR service is now offering support on Saturdays to York, SHAR, Selby and Rural.

#### Children and Young People's Asthma

Nimbuscare will support the Humber and North Yorkshire ICB in the implementation of a strategy that aims to use risk stratification searches with the objective of helping practices to identify Children and Young People at high risk of Asthma.

The service will run from Acomb Garth starting on the 26th of March for approximately 1 month with the objective of seeing 24 children.

### **MSK day**



We are happy to share the success of our recent collaboration with the NHS Heath Check team at the MSK Day held at York Vangarde Stadium on February 22nd.

It was an all-day event dedicated to addressing musculoskeletal health needs, where our Nimbuscare team, alongside several esteemed organisations, came together to work through waiting lists, ensuring that a large volume of patients received the care they needed. Nimbuscare contributed by offering NHS Health Checks to eligible patients.

This initiative was made in coordination with other partners such as Healthwise, York CVS, Age UK York, Health Trainers, I Travel York, and Slimming World. The event fostered a sense of community and support and contributed to provide timely services to the community.

(Photo: Dr Daniel Kimberling, HCA Claire Dalton & Senior Administrator Megan Emmott)



#### **New starters**

We are happy to extend a warm welcome to Rebeca Tonks and Jaime Feathers who have recently joined the YICT team. Rebecca has been recently appointed for the role of Healthcare Support, and Jaime joined as Bank Healthcare Support earlier in the month. Rebecca has been recently appointed for the role of Healthcare Support, and

Jaime joined as Bank Healthcare Support earlier in the month. We are sure they will bring a valuable skill set to our team.

Additionally, Dr. Indu Munasinghe, joined as Bank GP this month bringing expertise and a passion for patient care. We also warmly welcome Victoria Etherington, who will be commencing as Practice Nurse later this month.

Their arrival adds depth and strength to our workforce, and we look forward to the positive impact they will undoubtedly make.

Join us in welcoming them to Nimbuscare.

### **Congratulations Stephanie**

We celebrate with pride and admiration Stephanie Cairns' incredible milestone of 50 years of service in the NHS. Stephanie, a former nurse and health visitor, has dedicated her talents and compassion to serving others.

She continues to contribute to the YICT, where she serves as a part-time Healthcare Support. Her dedication and commitment to caring for others are truly inspiring. On behalf of the entire team, we want to thank her and congratulate her on her many years of service.

### **Vacancies Open**

There are several open opportunities to become part of our team. If you are interested in any of these vacancies, or know someone who may be, please visit our webpage for more information on the description of each position.

- York Frailty Hub General Practitioner
- Service Lead
- Receptionist / Administrative Assistant
- Personal Assistant



### **Dates for Diaries and Meetings**

#### Patient Participation Group (PPG) Meeting

Nimbuscare will hold a collaborative Patient Participation Groups (PPG) meeting on 13th May, inviting groups from all Member Practices to an evening at Acomb Garth whereby they will be able to connect with each other and meet some of the Directors and Leads from Nimbuscare.

### Protected Learning Time (PLT)

We continue to work with the H&NY ICB regarding Protected Learning Time (PLT) events across the Vale of York. The dates for the following PLT events have been confirmed with a new venue selected. Please be aware that the next two face to face events will be taking place at York St John University, this new venue will provide sufficient learning space in a modern environment.

The following dates have been confirmed:

- Thursday 18th July (face to face)
- Wednesday 18th Sept (face to face)
- Tuesday 12th Nov (PCN led)

#### **AGM** meeting

The Nimbuscare AGM meeting will be held on Monday 29th April 18.30hrs-20.30hrs at Acomb Garth Community Care Centre, invitations will follow to Member Practices.

### **Nimbuscare App**

We have been taking feedback from colleagues on improvements and features to include on the Nimbuscare App so that it is functional and relevant for their role.

The App is expected to be launched this April. This resource will enable all staff to easily access policies, procedures, and other key information when they are away from their computer.

### Website updates

The Corporate Affairs team have been working on making improvements to the Nimbuscare website to enable an easy navigation for users.

Please make sure to check out the changes in Nimbus "About us" section, which includes a new description of our Statement of Purpose, Objectives and Values.



### **Kindness Charter**

The Poverty Truth Commission has inspired Nimbuscare to revisit our values and to seek opportunities to share them with a wider audience and embrace them. Therefore, a <u>Kindness charter</u> has been adopted specifically for our organisation.

The kindness charter is a document that includes Nimbuscare's organisational standards. It lists the beliefs and behaviours by which we guide our daily operations.

You can watch a video of our Kindness Charter in the About Us section of our website.

This video was created thanks to Dara's hard work and creativity. Dara successfully completed his student placement with Nimbuscare this month. His contributions and lovely personality were of great value for the organisation.

